

Proposal to pay Utica Mutual Insurance Online

E-payment of the Utica Mutual Insurance bill is requested because of ongoing payment issues from mail delays.

The last billing cycle for the September 1st policy year was billed 9/4/25 and due 9/24/25 which we received on 9/12/25 – 8 days mailing time. We printed an extra check run on 9/15/25 and mailed the payment on 9/24/25 - 12 days from receipt of the bill. The payment didn't post to our account until 10/9/25, 14 days from the date mailed.

We were charged an installment fee since they considered the payment late, even though it was post marked by the due date. With this time line, it is impossible to pay the bill in a timely manner, even with prior board approval of the estimated renewal charges.

The online process is very similar to the Visa account.

The bookkeeper could sign on to the account to get the new renewal amounts to be approved by the board, then pay it electronically before the due date from the operating account.