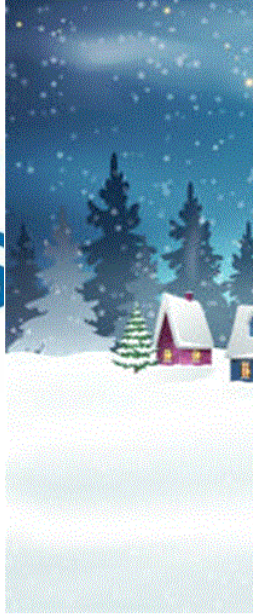




Department
of Public Service



Take the Chill out of Winter Energy Bills

Heading into each winter season, the New York State Department of Public Service (DPS) prepares an outreach and education campaign designed to help consumers manage their energy bills while staying warm and safe during the cold weather months.

This year's forecasts indicates that prices will remain the same or possibly decrease from previous years. Regardless of price forecasts, many vulnerable New Yorkers may face the challenge of managing monthly energy bills as energy use can often be higher during heating months and other household affordability challenges remain in place.

I am requesting your assistance to promote our winter preparedness outreach and education messages and materials. With your help, consumers will be informed of steps they can take and the programs they can participate in to reduce their energy use and help control bills this winter.

Our Campaign includes:

- A dedicated winter preparedness webpage www.dps.ny.gov/winter
- Multi-agency workshops about resources available to help consumers this winter season
- Free publications related to the upcoming winter season

Please scroll below for more details.

Sincerely,

Richard Berkley
Consumer Advocate and Director
Office of Consumer Services

2023/24 WINTER WORKSHOPS

You are invited to attend “one-stop shopping” virtual workshops on November 16, 2023, and January 11, 2024, that include presentations from the following state agencies: Department of Public Service, Energy Research and Development Authority, Housing and Community Renewal, Office for the Aging, Power Authority, and Office of Temporary and Disability Assistance.

Topics include:

- Energy Affordability Programs
- Financial Assistance Programs
- Weatherization Programs
- Energy Efficiency
- Services for Older Adults
- Consumer Rights and Protections

Join a Virtual Winter Workshop

NOVEMBER 16, 2023

[Register Here](#)

Or
Visit [WWW.WEBEX.COM/JOIN](https://www.webex.com/join) Access
Code: 2351 903 2212
Password: Nov16-
1:30pm

Phone Only-Access:
518-549-0500
Access Code: 2351
903 2212

JANUARY 11, 2024

[Register Here](#)

Or
Visit [WWW.WEBEX.COM/JOIN](https://www.webex.com/join) Access
Code: 2346 470 8615
Password: Jan11-
130pm

Phone Only-Access:
518-549-0500
Access Code: 2346
470 8615

Password: 66816010

Password: 52611013

Consumer Assistance Webpage

The Department's winter preparedness has valuable resources for consumers such as controlling heating costs, consumer protections, energy efficiency and winter safety, as well as links to state and utility financial assistance programs.

Consider adding our winter preparedness webpage URL to your website and sharing it with your constituents.

www.dps.ny.gov/winter

Please download and share our Spanish and English Winter Preparedness flyer, [Winter Preparedness Flyer](#) which includes a QR code that opens directly to our webpage. Consider placing it in high traffic areas.



- Place it in a physical location like your office lobby area.
- Hand it out at exhibiting events or place on your table.
- Include it in digital or physical mailings to

your
community.

Order DPS Winter Publications

DPS winter-related publications are available free of charge. Printed copies can be ordered by using the online or downloadable order forms linked below. You can also visit our [publications webpage](#) to download digital copies and /or capture URLs to share on your website. We encourage you to distribute these publications by placing them in high traffic areas in your community.

Ordering Print Copies:

[Order Online](#)

[Printable Order Form](#)

I appreciate your assistance with reaching your constituents about this important information. If you have any questions or would like to discuss ways we can work together to inform consumers about utility issues, please contact Sangeetha Kailas of the Office of Consumer Services by phone at (212) 837-7258 or by email at Sangeetha.Kailas@dps.ny.gov

